

# **ARX**

# **USER MANUAL**

## **SERSTECH AB**





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### 1. Introduction to the Arx instrument

Raman spectroscopy is a spectroscopy technique which can be used for rapid identifications of chemicals. The Raman effect occurs when a light (f.eg. from a laser) interacts with the sample molecules. Light scattered from the molecules gives rise to a spectrum that typically consists of a series sharp line and can be considered to constitute molecules fingerprint of the analysed substance.

The Arx instrument is a hand-held Raman spectrometer which can be used without formal training in spectroscopy to obtain chemical identity of substances as well as verify the quality of known substances in order to be able to make immediate action decisions in the field. The Arx is a standalone instrument that operates without need for other components. However, generating measurement reports, user management and management of user defined libraries is performed using the PC software ChemDash. The use of the ChemDash software requires basic PC knowledge. Laser training is needed for all users since the instrument includes class 3B invisible laser.

This manual describes the basic functions of the instrument. Functions may be different depending on the hardware and/ or software version in the device. The manual covers Arx Lite and Arx Pro devices with embedded software functionality version 5.5.0 or later.

The software version is shown in the "About" window. The serial number of the instrument is printed on the back of the instrument (S/N) and is also shown in the "About" window for software.

Please NOTE that you can access ChemDash 2.0 only if your instrument is running software version 5.5.0 or later. If your instrument is running an older version, please upgrade the firmware first by following the instructions in the Firmware Upgrade Guide on serstech.com

#### 1.1. Instrument safety

This is intended for Laser Safety Officers, administrators and users of the SERSTECH handheld Raman spectrometer instrument. Please read through this section carefully before using the SERSTECH product. Keep the document for further reference.

#### 1.2. Liability

Every care has been taken in the preparation of this document. Please inform your local



reseller or SERSTECH AB of any inaccuracies or omissions. SERSTECH AB is not responsible for any technical or typographical errors and reserves the right to make changes to the product and manuals without prior notice. SERSTECH AB makes no warranty of any kind regarding the material contained within this document, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. SERSTECH AB shall not be liable nor responsible for incidental or consequential damages in connection with the furnishing, performance` or use of this material. This product is only to be used for its intended purpose.

#### 1.3. Handling

For a safe handling Serstech AB recommends Users to do as following:

- Store the product in a dry and ventilated environment.
- Do not attempt to repair the product by yourself, contact SERSTECH or your SERSTECH reseller for service matters.
- This product shall be used in compliance with local laws and regulations.
- Always follow your organization's procedures and regulations for the handling of unknown substances.
- Always use small sample sizes to limit possible hazards.
- Dark substances can sometimes absorb the energy from the laser and could possibly ignite, or if it is an explosive, be detonated by the laser. If you are in doubt we recommend starting with low laser power and work your way up in strength if necessary and use the "delay start" function to have time to safely move away from the sample before the measurement is initiated.
- Make sure to always keep the instrument in environments that is line with the storage temperature of the instruments (-30 to +50°C). Storing device outside this range may cause thermal damage to batteries.
- Make sure to only run the instrument within the stated temperature range of operation (-20 to +50°C). Note that the battery performance will be significantly lower towards the end points of this range. In the upper temperature range issues with thermal noise may hamper the performance and reduce the ability to identify weak Raman scatterers.

The warranty is void if the product has been damaged by accident, unreasonable use, neglect or if the unit has been opened or tampered with or other causes not arising from defects in



material or workmanship. This product is not designed to be intrinsically safe, and the user should take the necessary precautions when using the unit.

The product is designed to be used in an everyday field environment and is therefore considerably more rugged than a laboratory unit. But it is important for the user to recognize that it is a precision instrument and should be treated with care. Abuse and mistreatment may lead to a degradation of performance or premature failure.

#### 1.4. Intellectual Property Rights

SERSTECH AB has intellectual property rights relating to technology embodied in the product described in this document. In particular, and without limitation, these intellectual property rights may include patents or pending patent applications in the US and other countries. This product contains third-party software.

#### 1.5. Equipment Modifications

This equipment must be installed and used in strict accordance with the instructions given in the user documentation. This equipment contains no user-serviceable components. Unauthorized equipment changes or modifications will invalidate all applicable regulatory certifications and approvals.

#### 1.6. Trademark Acknowledgments

**USERSTECH** is a trademark of SERSTECH AB. All other company names and products are trademarks or registered trademarks of their respective companies. Ethernet, Internet Explorer, Linux, Microsoft, Mozilla, UNIX, Windows and WWW are registered trademarks of the respective holders. Java and all Java-based trademarks and logos are trademarks or registered trademarks of Oracle and/ or its affiliates. UPnP ™ is a certification mark of the UPnP ™ Implementers Corporation. SD, SDHC, SDXC, miniSD, microSD, miniSDHC, microSDHC and microSDXC are trademarks or registered trademarks of SD-3C, LLC in the United States, other countries or both.

#### 1.7. Support

In case the User should requires technical assistance, should contact its SERSTECH reseller. If the User questions cannot be answered immediately, the reseller will forward all queries through the appropriate channels to ensure a rapid response.



#### 1.8. Contact Information

The contact information of the company is as following:

#### **SERSTECH AB**

Åldermansgatan 13

SE-227 64 Lund, SWEDEN

e-mail: info@serstech.com

#### 1.9. Invisible laser Safety Considerations

This operation manual includes information and warnings which must be observed by the user. It contains information NOTES, as well as information of importance to safety of personnel and property. The important symbols are:

This is a **Class 3B laser** product and complies with "Classified according to standard EN 60825-1:2014".

#### Class 3B requirements:

A class 3B device shall have a warning signal, audible or visible when the invisible laser is active. A red LED in a yellow warning label placed adjacent to the display solves this requirement. According to the standard, there shall be a yellow label with a black border, the recommended wording is:



WARNING - INVISIBLE LASER RADIATION

**AVOID EXPOSURE TO BEAM** 

#### **CLASS 3B LASER PRODUCT**

The backside label on the Arx instrument solves this requirement. Also, the frontside label has the word WARNING according to standard requirements. Another requirement is that the laser aperture is labelled, there is thus a yellow pictogram label besides the nozzle. The only source for dangerous laser exposure is from the nozzle; the protective casing is designed not to leak laser emission in any other place. With intended use, there is no raised danger for laser exposure



when accessing the display controls. A remote interlock connector is not required for handheld instruments. There are no service panels, viewing optics or scanning elements; requirements for these objects are thus not applicable. There shall be a mechanical attenuator/beam stop available to make it possible to block the beam from the nozzle temporarily. The stop is released with the instrument enclosed Calibration Unit, which also makes double duty as a dust cap. Class 3B is one of the most severe classes; meaning that it is easy to permanently harm the eye when the product is not used properly. A class 3B product is not suited as a consumer product since the operator needs to be trained to use proper procedures to avoid eye damage. A safety interlock is needed to ensure that only trained operators use the instrument. A software requirement solves this; the operator needs to login with a PIN number to use the instrument. The software also turns the instrument off when inactive and a new login with PIN number is required. Ensure the beam is always terminated at a suitable non-specular (i.e., non-mirror- like) surface. Do not direct the beam at other people or into areas where other people unconnected with the laser work may be present. Refer to the International standard EN 60825-14 users' guide for guidance on identifying and controlling hazards associated with laser use.

Always ensure the invisible laser is turned off when changing measuring accessories, f.eg. from small amount adapter to the vial holder.



WARNING: Exposure to levels of invisible laser energy above the MPE can be harmful to the eye. The minimum safety distance (Nominal Ocular Hazard Distance, NOHD) is 100 cm from the invisible laser aperture to avoid exposure to levels above the MPE. The output power is 300 mW at 785 nm. Always avoid exposure to the beam. Use administrative controls, engineering controls, and/ or laser safety glasses to avoid exposure to invisible laser radiation within the 100 cm hazard zone. Use invisible laser safety eyewear of an optical density



(OD) greater than 3.



**WARNING**: Scanning a thermally sensitive material may cause burning of the target. If the sample is contained in a tightly sealed vessel (e.g., a capped vial), pressure may build up during the scan, causing subsequent explosion of the vessel.

#### 2. Casing

The Arx instrument with the Accessories is delivered in a crush proof, dust proof and water resistant Peli case.



The Peli case, outer view.





The Peli case, interior view.

#### 3. Accessories

There are different accessories for different sample applications:



- 1. Vial holder
- 2. Vial
- 3. Vial holder rise
- 4. Strap attachment
- 5. Small-amount adapter
- 6. Calibration cap

#### 3.1. Vial holder

Vials can readily be analysed without any adapter. However, there is always a risk that stray light may enter the spectrometer and disturb the measurement. In addition, the analysing laser beam travels through the vial and thus laser safety must be considered. Using the vial holder both a



beam block that ascertain laser safety and effective protection from stray light is obtained.



The holder accepts 4 ml standard vials with 14.8 mm outer diameter and 1.3 ( $\pm$ 0.2) mm thickness.



To mount the vial holder, simply snapit in position on the probe tip.



Place the vial into the vial holder.





When the vial is in position start the analysis.



**WARNING:** Scanning a thermally sensitive material may cause burning of the target. If the sample is contained in a tightly sealed vessel (e.g., a capped vial), pressure may build up during the scan, causing subsequent explosion of the vial.

For small volumes, down to 400  $\mu$ l, the vial rise should be used to position the analysing laser beam at the bottom of the vial.



#### Vial holder insert

The insert serves as a support for the vials filled with a sample up to 0.4 ml.





The insert is placed at the bottom of the vial holder to allow the analysing laser beam to be focused onto the lower region of the vial.



First, place the vial insert in the bottom of the vial holder.



Then place the vial on top of the vial insert.





When the vial is in position a part of the vial will be raised above the vial holder and it is not possible to screw on the cap of the vial holder.

Start the analysis.

**NOTE:** It is very important to reduce stray light from entering the instrument as much as possible, e.g., by covering the container with a black cloth unless the vial holder adaptor is used. It is also recommended to use the auto-exposure mode. The amber glass vessels and fogged plastic material will reduce the quality of the signal and thus the obtained spectrum.



#### 3.2. Small sample adapter

Any type of solid sample can be analysed using the Arx instrument without any adapter. However, it may be hard to focus the analysing beam onto very small samples. The small-amount adaptor has a conical shape and a small aperture. This makes it easier to point the analysing beam towards small samples. With this adapter it is possible to analyse samples of about 3-5 mg.



To attach the small-amount adaptor please follow the steps bellow:



- Slide the adapter over the probe tip of the adapter.
- 2. Snap into position.





Point the aperture of small amount adapter to the sample to be analysed.

WARNING: Keep the sample pressed against the adaptor throughout the analysis process.

#### 3.3. Calibration cap



The calibration cap contains a polystyrene target and is used for the calibration control of the instrument. It is also protecting the optics inside the probe tip.

#### 3.4. USB Cable



The supplied USB cable is the connection cable between the Arx and a PC, used to access ChemDash 2.0.

The USB cable is also used to connect the optional USB charger to the instrument.

#### 4. Barcode reader

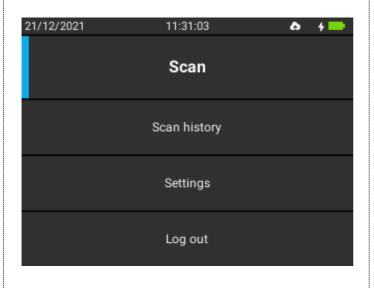
For samples that contain a barcode the built-in barcode reader can be used to append this



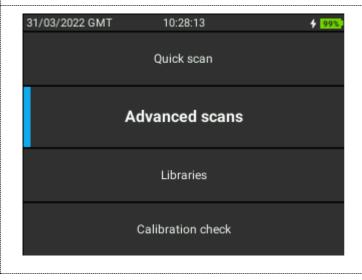
information to the measurement. The barcode reader is located on the back side of the instrument and is run from the Advanced scan.



The barcode reader is located in the upper left corner on the instrument's backside.

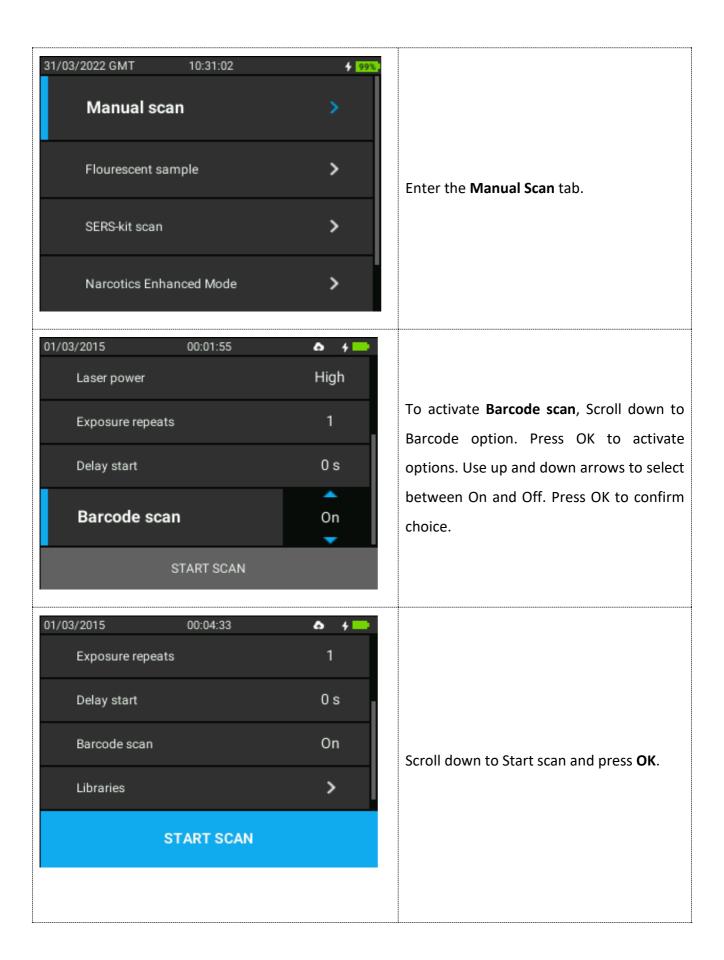


Enter the Main menu on Arx, Scan section.

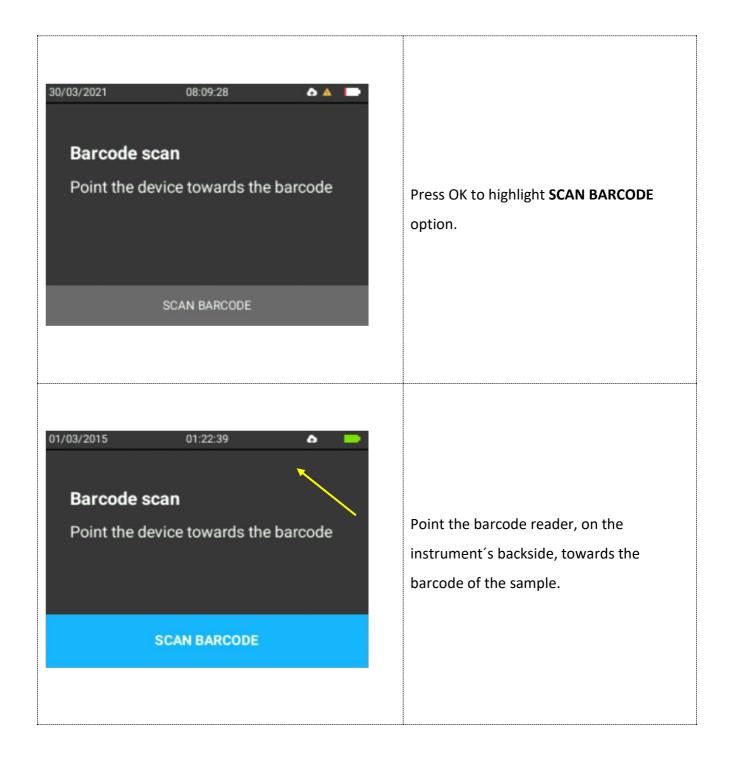


The barcode reader is available when running the **Advanced scan**.





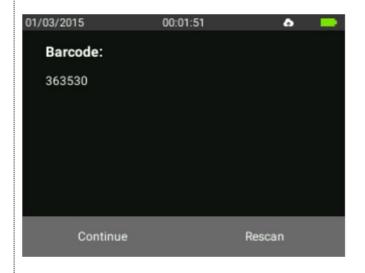




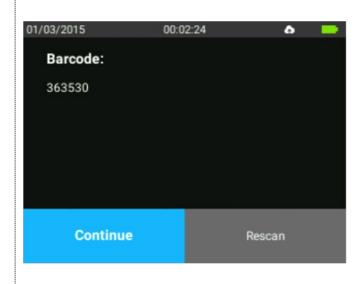




Aim the barcode reader toward the sample's barcode, aiming to align the crosshair with the sample's barcode.



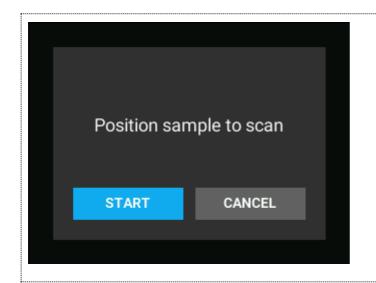
When the barcode is scanned the barcode can be viewed, in numeric form, on the instrument's screen. Press OK to activate option to **Continue**.



Aim the instruments probe against the substance to be analysed and press OK to go to continue and the laser starts working.

If barcode needs to be re-scanned use arrow to select **Rescan**.





After confirming the barcode read, you must position the sample to be scanned and press **START**.

After that, the normal scanning and analysing process will take place.

#### 5. Arx instrument

#### 5.1. Instrument labels







On the front side of the instrument there is a clearly visible **laser warning label** with a red indicator LED that is lit when the invisible laser is operating.



On the backside of the instrument, it can be found:

- Product ID
- Invisible laser safety information
- Serial number
- QR code

#### 5.2. Instrument keypad

#### 1. Quick Scan button

Performs a Quick Scan if pressed; the user needs to confirm the choice.

#### 2. Up-arrow

Use the up and down arrow buttons to move between the different items in the menu.

#### 3. Back button

Use this button to return to the previous screen.

#### 4. OK button

Use this button to confirm your choice on the screen and execute the command.

#### 5. Power button

Use this button if you want to:

Shutdown the device





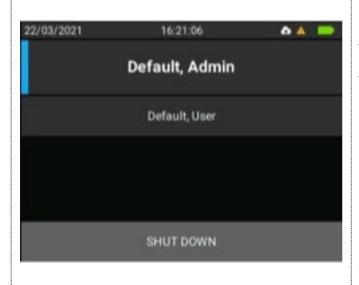
- Restart the device
- Log out of the device

#### 6. Down-arrow

Use the up and down arrow buttons to move between the different items in the menus.

#### 6. Arx log in

In order to log in the Arx instrument, please follow all steps described below:



- Start the instrument by pressing the power button
- Select your identity from the list in the window:

If the instrument is started for the first time, there are two predefined users that may be used to access the instrument:

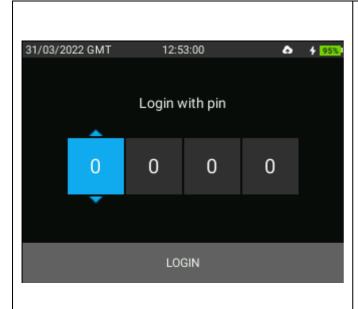
#### Default, Admin

#### Default, User

Instrument users can be added, removed and configured through ChemDash software.

- Scroll with the arrow keys between the alternatives.
- Press the OK button to select a user.





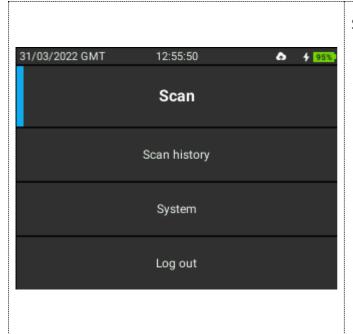
Enter your four-digit personal code that your local instrument administrator has supplied you with.

- Move to the next digit by pressing the [OK] key.
- Use the up and down arrows to change the value for each of the four digits. The value can be set to 0-9.
- Press the OK button.
- The Main menu will be displayed after a successful log-in.

**NOTE:** When the instrument is started for the **first** time the **PIN** code (supplied with the instrument) is **0000**.

#### 7. Main menu

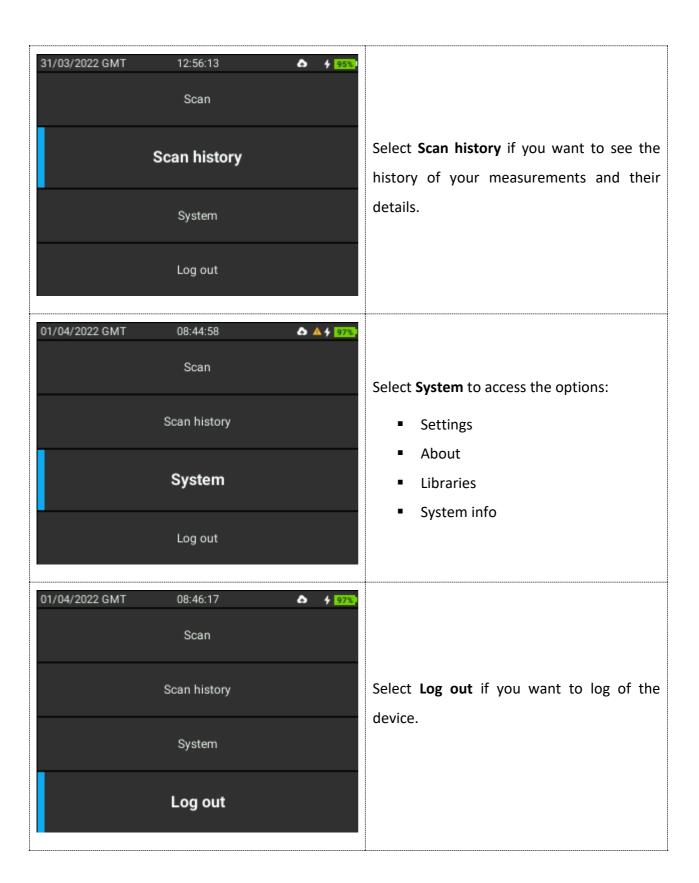
Features of the Main menu is Scan, Scan History, System and Log out.



Select Scan if you want to:

- Make a Quick scan of a substance (uses high laser power, take caution with dark and/or explosive substances)
- Make an Advanced Scan of a substance
- Check the available Libraries
- Check the Calibration status of the device.





#### 8. Scan

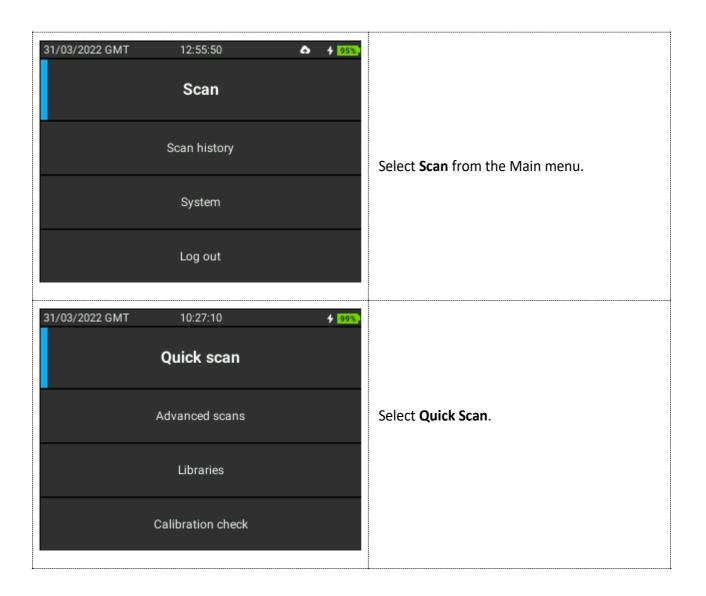
#### 8.1. Quick scan

This method is used for screening a list of restricted chemicals for the presence of a regulated substance(s) in the sample, f.eg. narcotics and explosives.

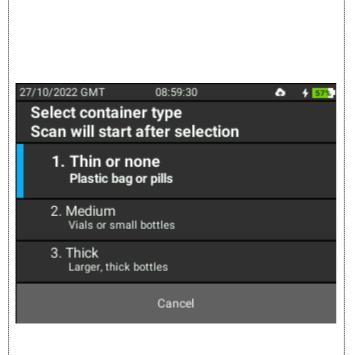


Each substance of these two categories has its "Regulatory Type" settings in the reference library depending on the severity. The regulatory types are listed under Screen analysis result:

- Select the appropriate accessory for the analysis
- Log in to the instrument
- Follow the below listed steps:







Based on the **Container type**, a selection has to be made.

- Thin or none is to be chosen when the substance to be analysed is a pill or in no container at all.
- 2. **Medium** needs to be selected when the substance is in small bottles or vials.
- Thick is the right choice for substances that are in thicker and larger bottles.

The auto-focus is self-adjusting based on the selection, giving the best scan position and analyse time.

By pressing OK button, the selection is confirmed, and the scanning process begins.

N.B. Pay attention to the laser beam and do not look into it!

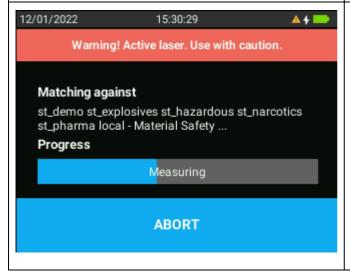


A laser warning pop-up message is given on the same screen where the user can see the progress of the measurement. On the progress bar there will be a message letting the user know that the laser is brought to the optimal temperature.





**Analysing**: Analysing Raman spectrum and compare to all selected libraries.

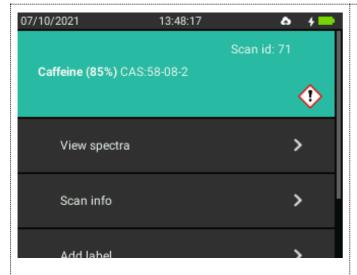


Abort option is to be used if the user doesn't want to continue with the measurement; in this case, the **Abort** button is to be selected. This action can be done by using the down arrow until Abort option is reached; the action needs to be confirmed by using the OK button.



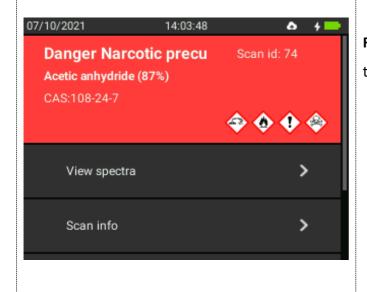
#### 8.1.1 Scan analysis result

These are the possible results screens after a Scan:



**Green:** The substance found is classified as not regulated.

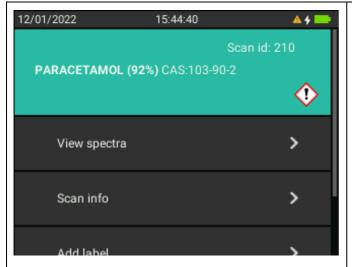
• **Scan id** in the upper right corner, here the number 71, is the number of measurements done with the instrument.



**Red:** Table 1 narcotics precursor according to UN.

- Acetic anhydride
- Scan id in the upper right corner, here
  the number 74, is the number of
  measurements done with the
  instrument.



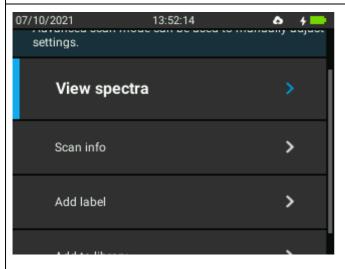


After the scan is done, the name identified substance will be displayed. If you want to see details about that substance, you must click OK twice and then the GHS information will be displayed.



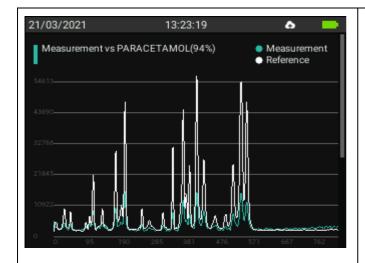
By scrolling down, you can see the GHS available details and the hazard pictograms for that substance.

After seeing all these details, you must press the Back button until you reach the measurement menu.

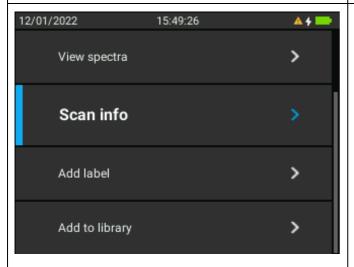


The user has the option to view the spectrum of the recently measured substance(s) by selecting the **View Spectra** option.

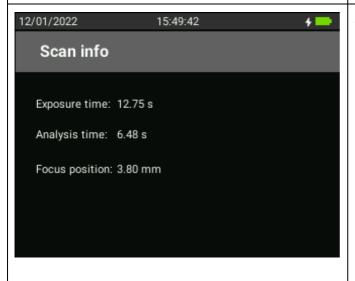




The spectrum will be displayed together with the reference against which the match was made.



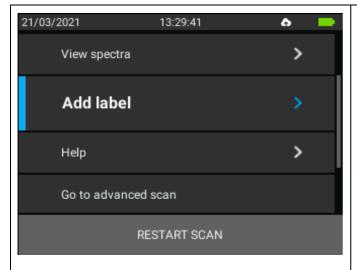
Some details about the scanning process can be visible by accessing the **Scan Info** field.



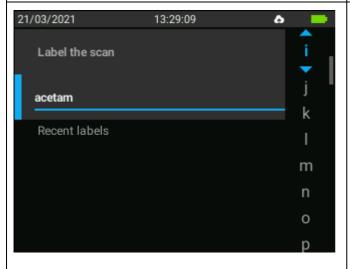
The details visible are:

- Exposure the time the sample is exposed to the analysing laser
- Analysis time time it takes for the obtained spectrum to be matched against the selected libraries.
- Focus position the lens position used by the autofocus for the analysis.

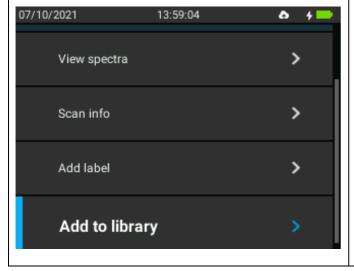




The user has the possibility to **add a label** to the measured substance.



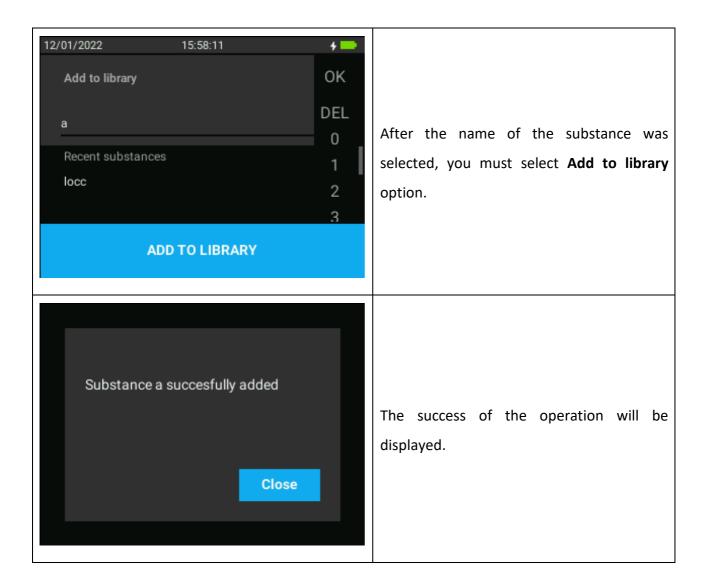
The Label name can be selected by moving up/down with the help of the arrows and selecting the desired letter by clicking OK button.



There is also the option of **Adding to a local library** the newly measured substance.

After selecting this, the user must give a name to the substance using the keyboard on the screen, moving up/down with the arrows and choosing OK after the desired name it's typed.





#### 8.2. Advanced scans

This method is used for screening a list of restricted chemicals for the presence of a regulated substance(s) in the sample, f.eg. narcotics and explosives. It offers the possibility to manually adjust the scan settings, to scan using the SERS-kit or to verify a certain substance.

The extra benefit of this option is that the user has the possibility to adjust the scanning settings and procedure according to the needs.

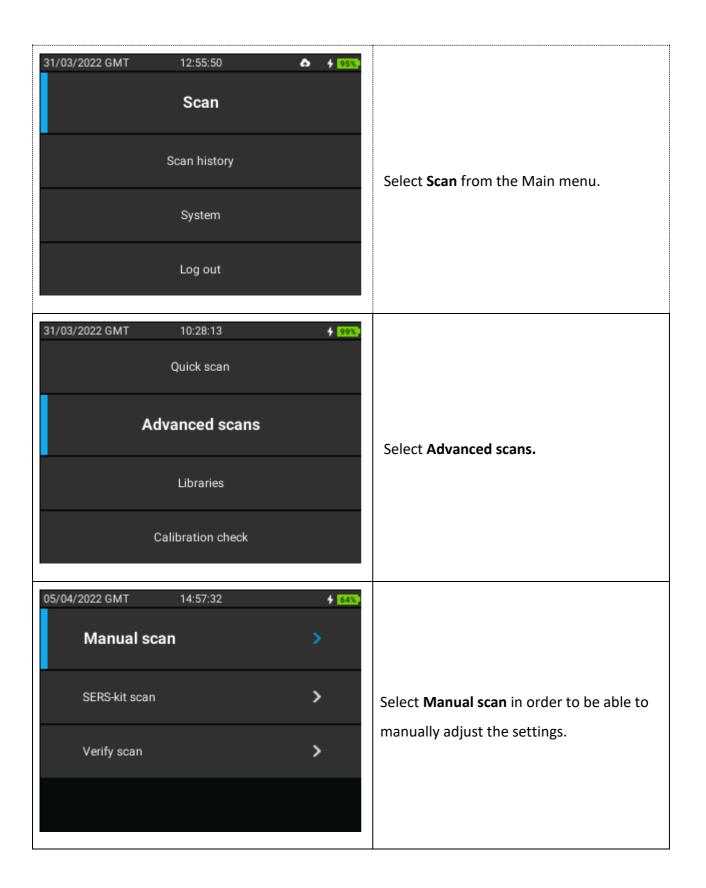
#### 8.2.1 Manual scan

The steps to be followed are listed below:

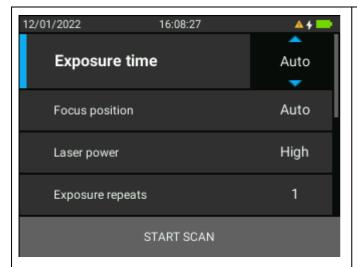
- Select the appropriate accessory for the analysis
- Log in to the instrument



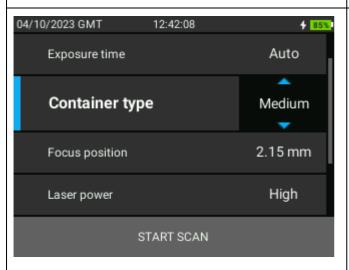
• Follow the below listed steps:



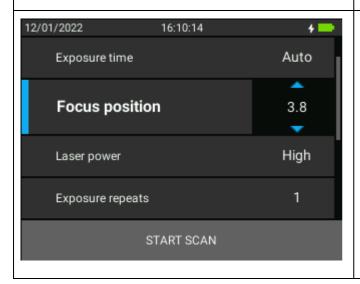




Adjust the **Exposure** as needed by clicking on it with OK button and then select the desired number of seconds by going up/down with the arrows on the keyboard. Confirm the choice by clicking the OK button again.

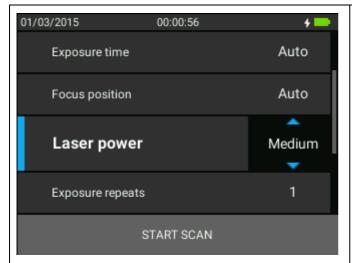


Select the **Container type** between the tailored alternatives labelled Thin, Medium and Thick. This setting operates in the same manner as the Quick Scan functionality and helps you choose the correct and prearranged focus position for your container of use. Use up/down with the arrows on the keyboard. Confirm the choice by clicking the OK button again.



Select **Focus position** by clicking the OK button and then choose between **Auto** or manually select the value with the help of up/down arrows; then confirm the choice by clicking on OK again.

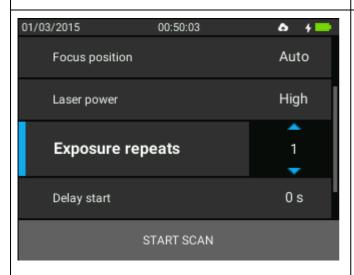




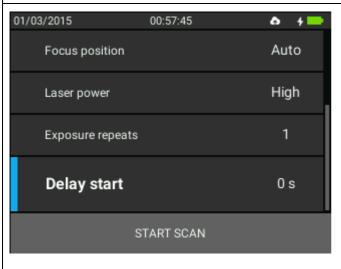
Select **Laser power** by clicking the OK button and then choose between the options:

- High
- Medium
- Low

Confirm the choice by clicking on OK again.

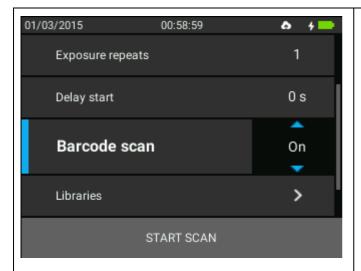


You can choose how many times you want to expose the sample; the number can be selected between 1-30 times. After deciding the best option, you must confirm the choice by clicking the OK button again.



If you suppose you are around any dangerous substances that you want to scan, you can select this option; it will allow you to turn the scan on with a certain delay, in seconds. This will permit you to leave the area where the possibly dangerous substance is. After selecting the desired number of seconds, confirm your choice by pressing OK again.

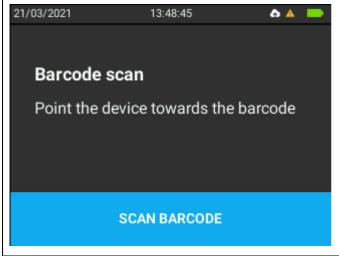




Select **Barcode scan** by clicking the OK button and then choose between ON/OFF. Confirm the choice by clicking on OK again.



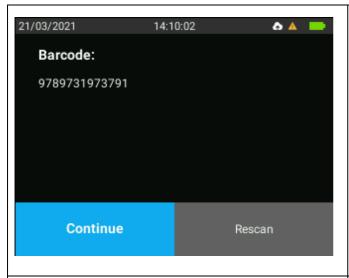
If the Barcode scan was set to On, the user must pay attention and position the barcode to be scanned in front of the barcode scanner which is on the back of the device.



There is another warning saying that the barcode should be put in position.

After the setup is made, the user must confirm the start of the action by clicking OK button when Scan Barcode option is selected.

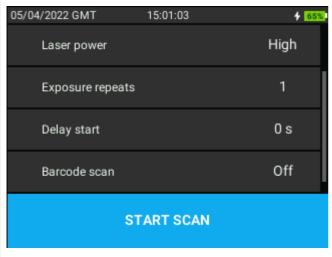




The result of this scanning will be a string of numbers.

**NOTE:** If the user clicks Continue, the substance to be associated with the scanned barcode needs to be prepared and placed in front of the laser, as this is going to start immediately.

The flow will be as for the normal scan.

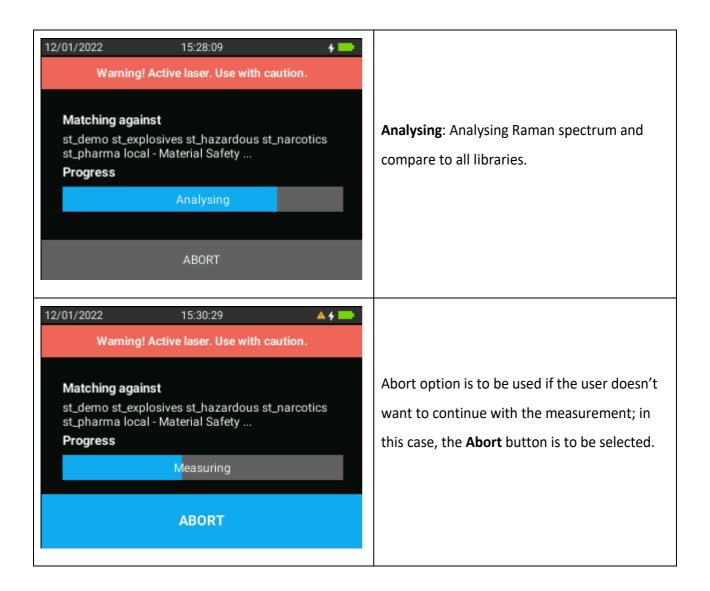


After finishing the configuration for the Advanced scan, you must confirm the **Start Scan** action by pressing the OK button.

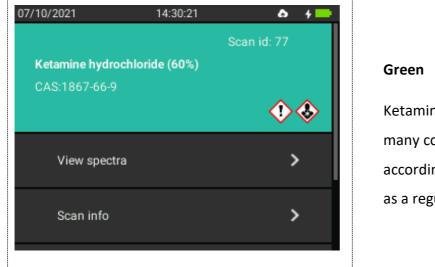


A laser warning pop-up message is given on the same screen where the user can see the progress of the measurement. On the progress bar there will be a message letting the user know that the laser is brought to the optimal temperature.



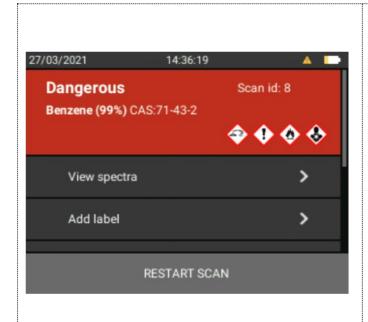


These are the possible result screens after an Advanced Scan with Manual settings:

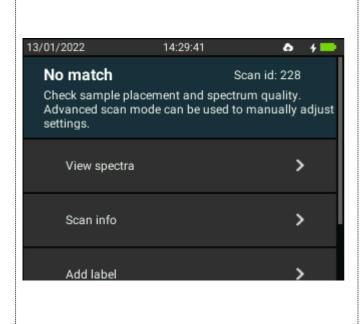


Ketamine HCl, locally regulated drug in many countries. Not regulated according to UN and thus not identified as a regulated substance.





Hazardous substance, not identified as a regulated substance.



**No match Result:** There is no spectrum in the libraries that matches the sample spectrum.

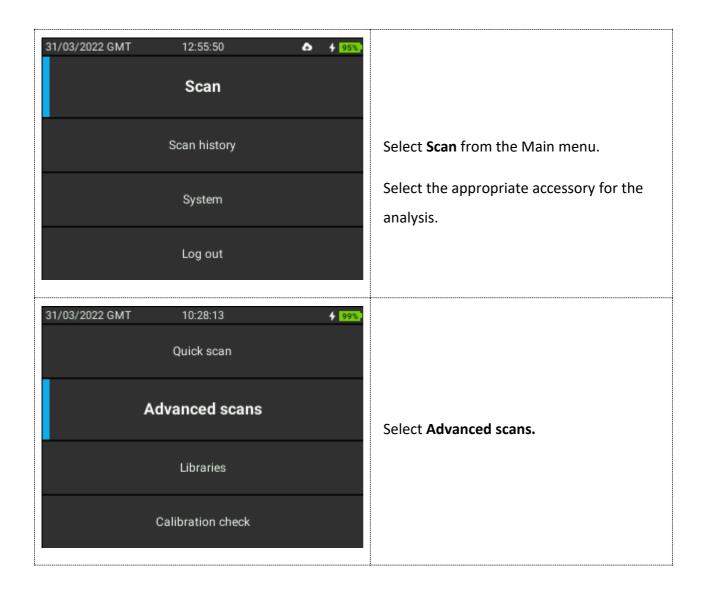
You may want to re-test the sample while paying close attention to position the sample as close to the probe tip as possible, in a straight line towards the sample. Ensure the instrument is not exposed to strong ambient light. Additionally, consider adjusting the settings for the Advanced Scan or exploring different libraries for a more accurate match.



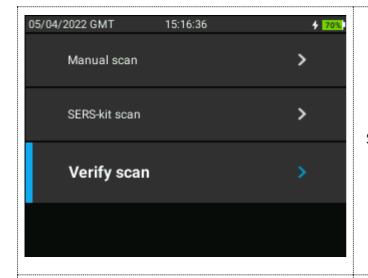
# 8.2.2 Verify scan

Verify method is similar to the Screen meaning that you know what you are searching for, but in this case, you only search for a match to one specific substance rather than several. Verify is used when you want to confirm that the sample is of the correct identity.

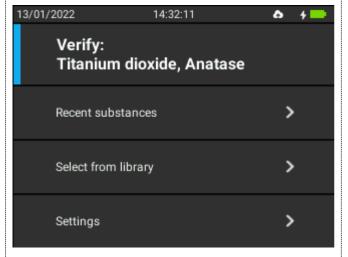
Before the measurement you will choose a reference substance from the spectra libraries. The Arx instrument will analyse the sample and compare it with the chosen reference. The result is binary, either Pass (OK) if the sample is similar to the reference spectrum or Fail (not OK) if the sample is different.





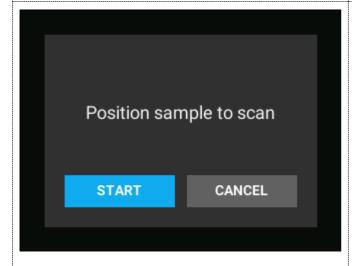


Select Verify scan.



The last substance verified will be displayed as option to be scanned again, f.eg. Titanium dioxide, in this case.

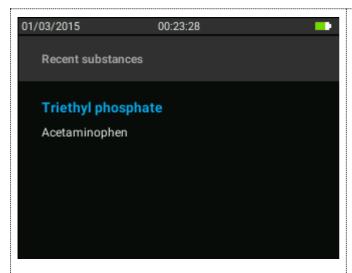
If you confirm this choice by clicking OK, you will get to the next screen.



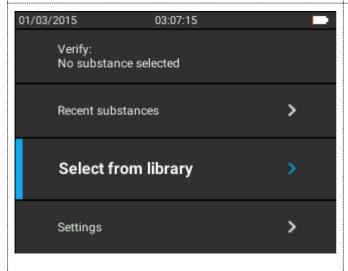
You must position the sample to be verified and press OK on the start option.

The usual scanning screens will follow.

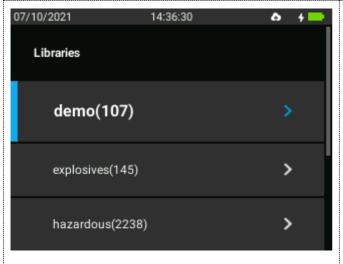




Select one of the substances that you have already identified and is stored in the device by clicking **Recent Substances**.

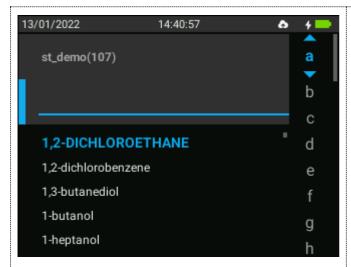


Select one or several libraries you will use for the analysis. These can be from the recent substances you have worked with or from the pre-existing libraries.

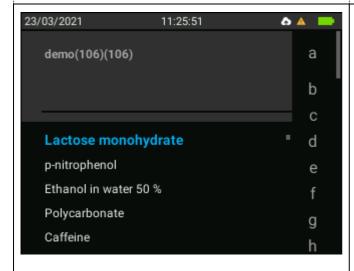


Select one of the libraries available on the device.

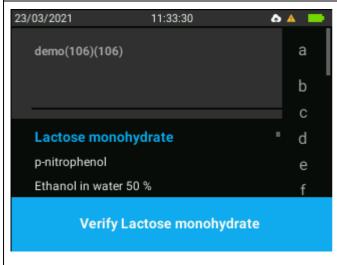




Select the substance you want to verify by writing its name with the help of the keyboard on the right of the screen (you scroll up and down and if you want to select that specific letter, you click OK)

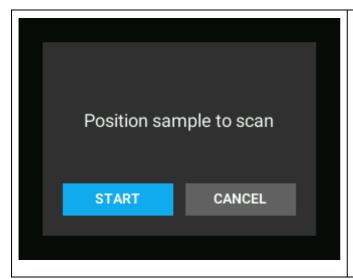


One can also select the substance directly, by pressing the **Up arrow** until you reach the first **a** letter in the list and like this you will switch the "window" where you scroll; now you can select the desired substance. The **Down arrow** must be used to go down the list and find the desired substance.



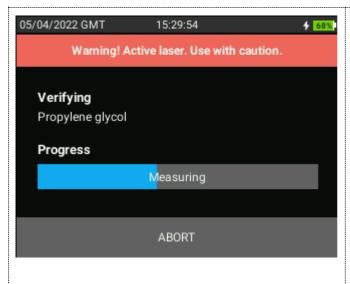
Once the desired substance is selected, the user must click on the lower button "Verify [substance name]".





Position the sample to be scanned and then press **START**.

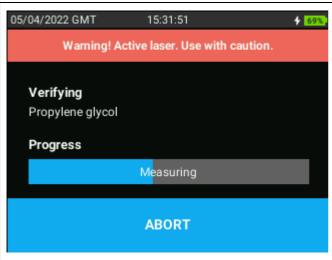
Follow the different steps in the sample analysis:



There is a warning regarding the laser activity.

The lower progress bar shows the progress of the current part of the scan process, beginning with the setting the laser temperature.

The scan can be aborted by pressing OK. You will return to the previous menu.

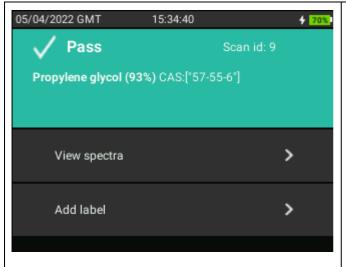


If the scan is aborted, the measurement will stop and no result will be shown.



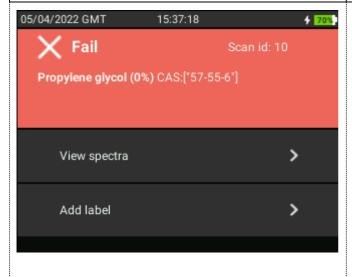
## Verify analysis result

There are two possible outcomes from the Verify scan, either Pass (OK) if the sample is like the reference spectrum or Fail (not OK) if the sample is different.



Pass screen is displayed if the analysed substance spectrum has sufficient correlation with the reference spectrum, f.eg. equal to or over the Verify Threshold limit.

The sequential number in the upper right corner, here 9, is the number of measurements done with the instrument.



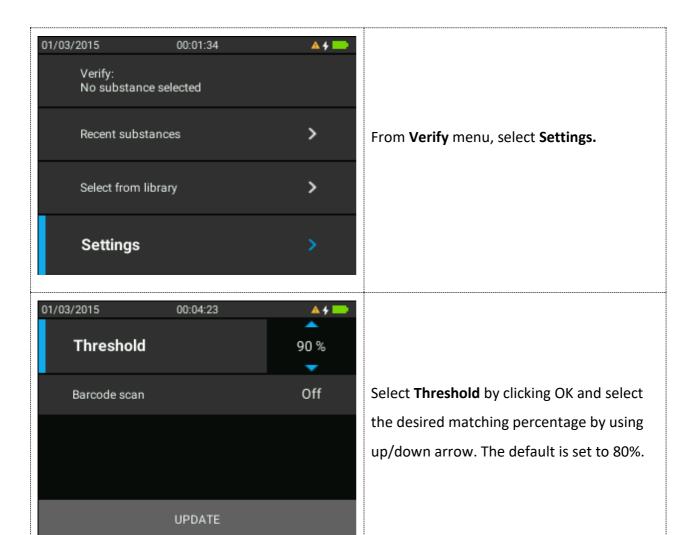
**Fail** screen is displayed if the analysed substance spectrum has a correlation with the reference spectrum which is below the Verify Threshold limit.

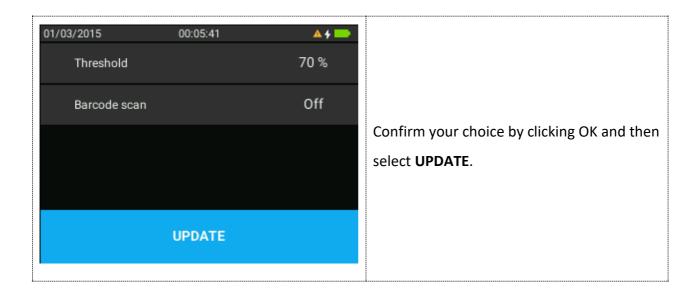
The sequential number in the upper right corner, here 10, is the number of measurements done with the instrument.

## 8.2.2.1 Threshold

The user has the option to set a matching percentage under this section.

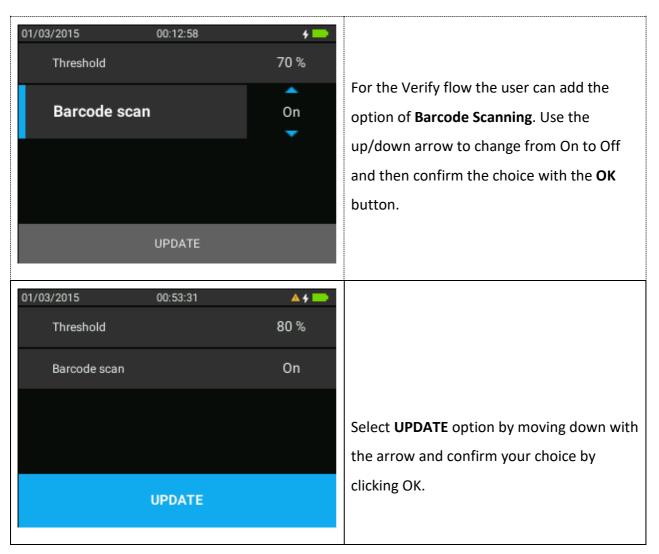






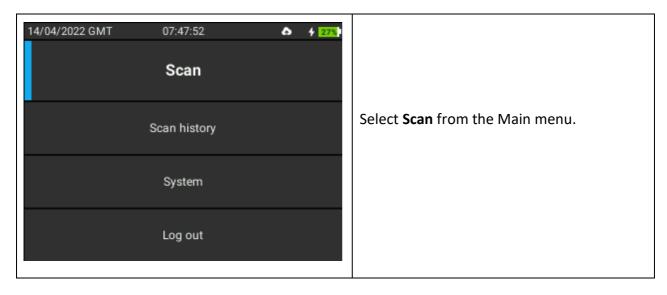


#### 8.2.2.2 Barcode scan

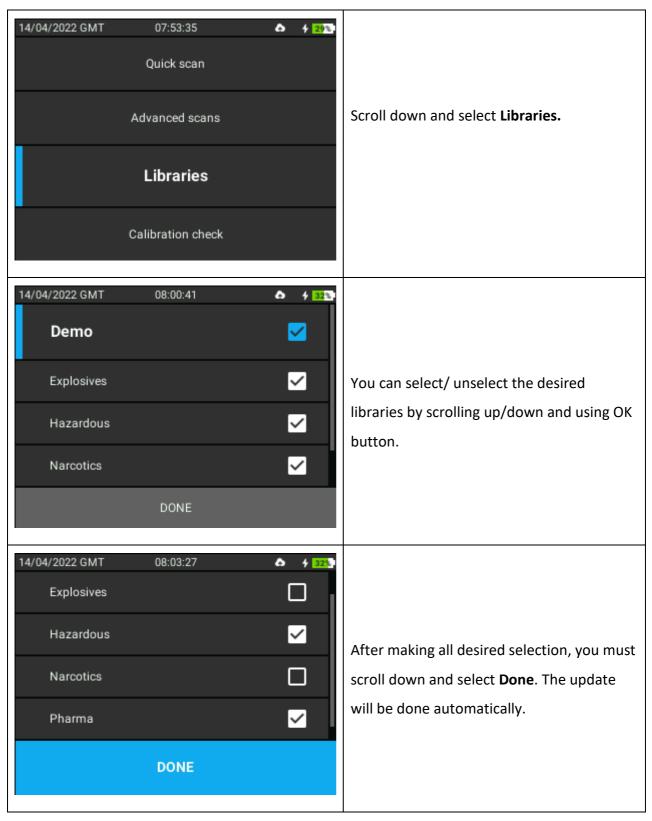


#### 8.3. Libraries

The user has the possibility to see all the available Libraries and also to select the ones to be used for the next scans.





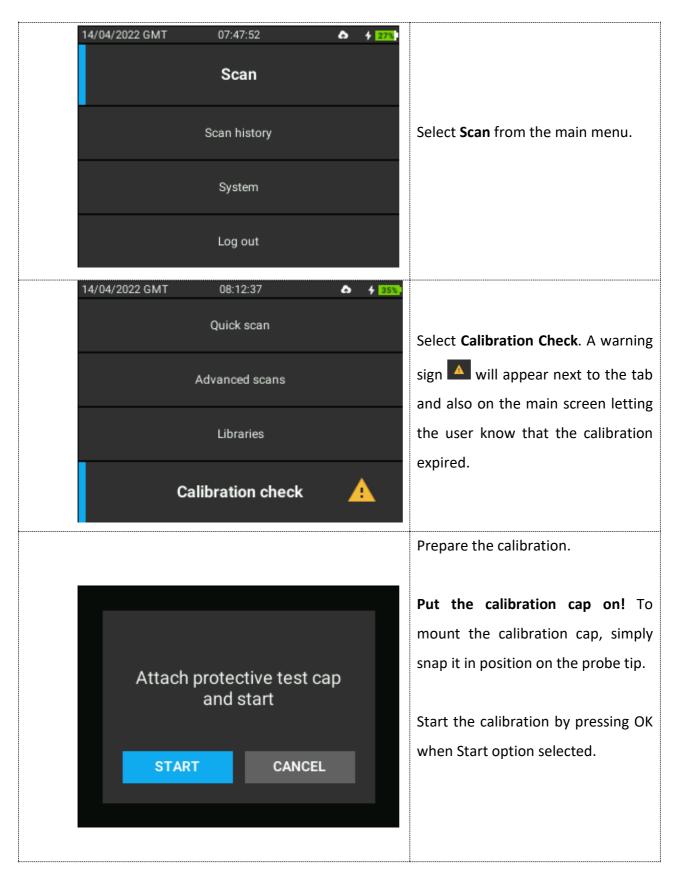


8.4. Calibration check

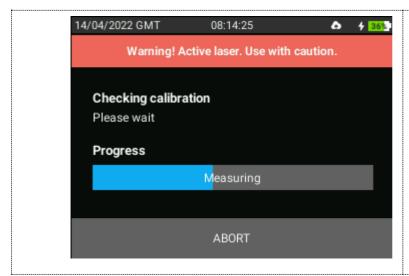
To ensure the performance of the instrument it should be checked its calibration regularly, e.g., daily check. To pass the calibration stage, the measured spectrum must correspond to 90% the reference spectrum of calibration substance Polystyrene of the Calibration cap. The default setting for Calibration validity time is 8 hours. When the time is expired a pop-up, message



appears on the display. You can set the calibration validity from ChemDash (Devices, your device, System and then edit the Calibration Validity Time (h): field). You can set the expiration time to never, but we recommend having the instrument calibrated from time to time.







The calibration looks like any other scanning, the progress bar showing the advancement of the action.

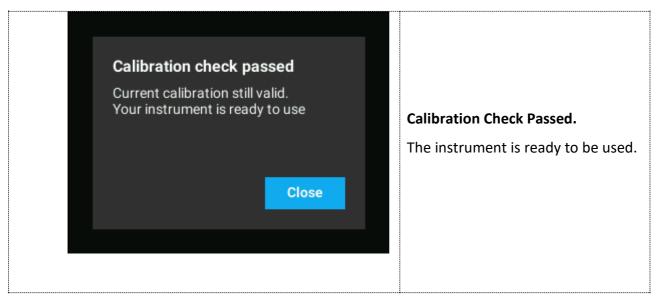
The result of the calibration control is shown in a pop-up message and can be as following:

# Calibration check passed

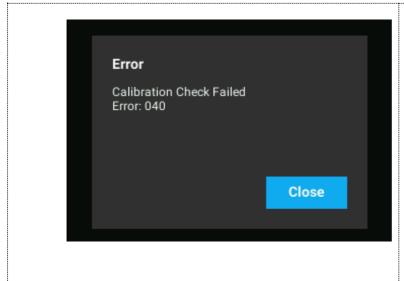
No changes are inferred.

# Processing failed. No match to the polystyrene was obtained

Make sure that the Calibration cap is in position. It is important to have the cap placed firmly on the probe tip. Repeat the calibration procedure. Recurrent failure indicates instrument error.





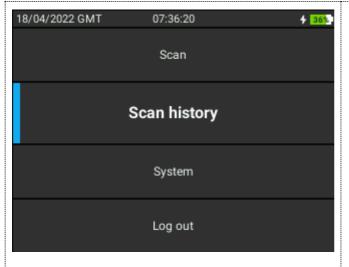


## **Calibration Check Failed.**

The obtained values for the polystyrene spectrum are not within the acceptance criteria. Please reposition the calibration cap, make sure that the instrument is fully charged and rebooted and retake the process. If calibration still fails, please contact your local supplier.

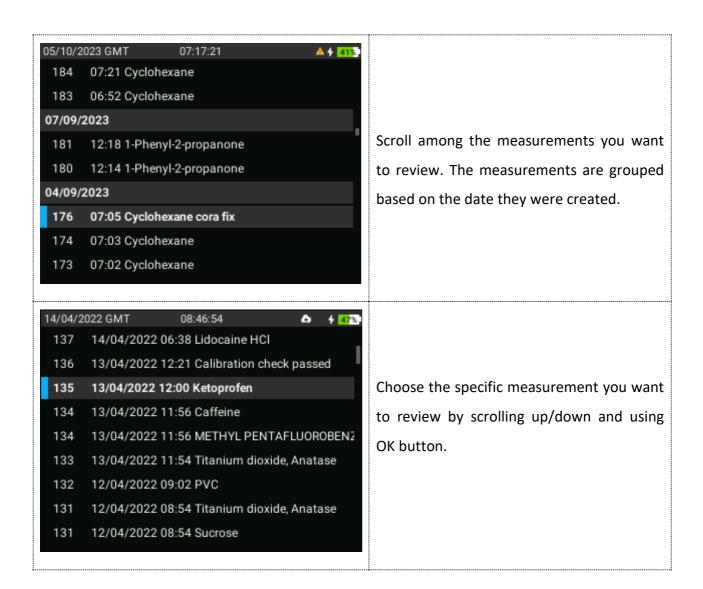
# 9. Scan history

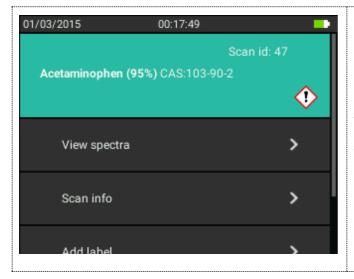
The **Scan history** function allows you to examine the history of the measurements made with the instrument.



Select **Scan history** from the Main menu.

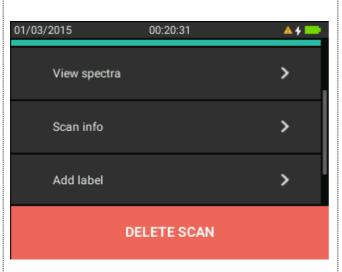






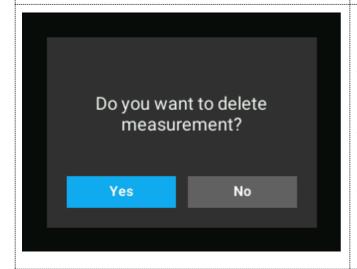
The details visible in a measurement are those from a scan result.





The user has the option to **delete** a certain scan by moving with the down arrow at the bottom of the screen. This will erase the measurement from the device database and will create a gap in the numbers of the scans.

**N.B!** This feature is only available for Lite and Pro license. In **Pro+** version, no measurement can be deleted.

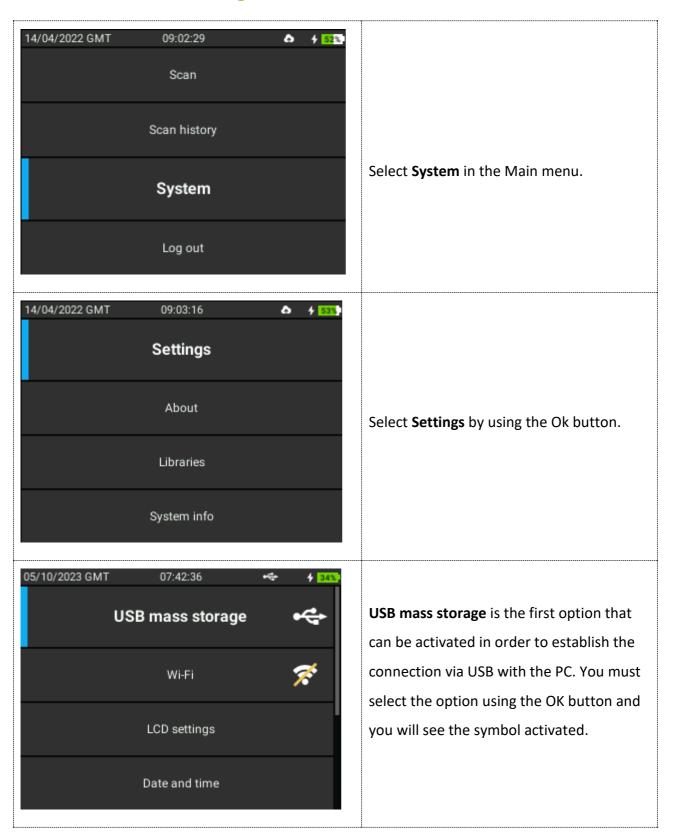


**Yes** button must be selected if the user wants to actually delete that specific scan. If this option is confirmed with the help of OK button, the measurement will disappear from the list.



# 10. System10.1. Settings

# 10.1.1 USB mass storage



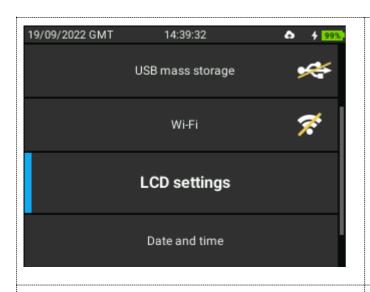


#### 10.1.2 Wi-Fi

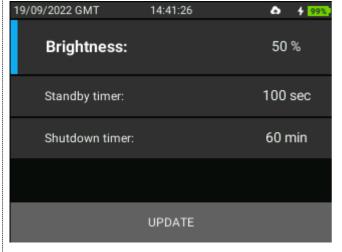


**Wi-Fi** is the second option that can be activated from the Settings menu. This one is to be used in order to establish the connection with the PC via Wi-Fi. You must select it by using the OK button and the symbol will appear as activated.

# 10.1.3 LCD settings



**LCD settings** offers the possibility to adjust some of the screen properties according to the user's needs.



The settings that can be adjusted are:

**Brightness** – percentage;

**Standby timer** – Time in seconds before the device enters sleep mode

**Shutdown timer** – Time in minutes before the device shuts down automatically.

These settings can be arranged to improve



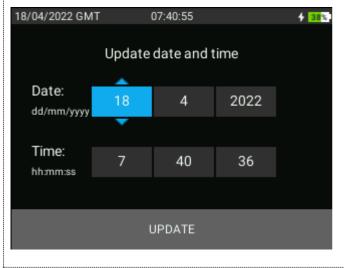
the battery life.

## 10.1.4 Date and time



From this section, the user can modify the date and the time of the device; still, it is suggested that these details are configured from ChemDash using the Timesync function.

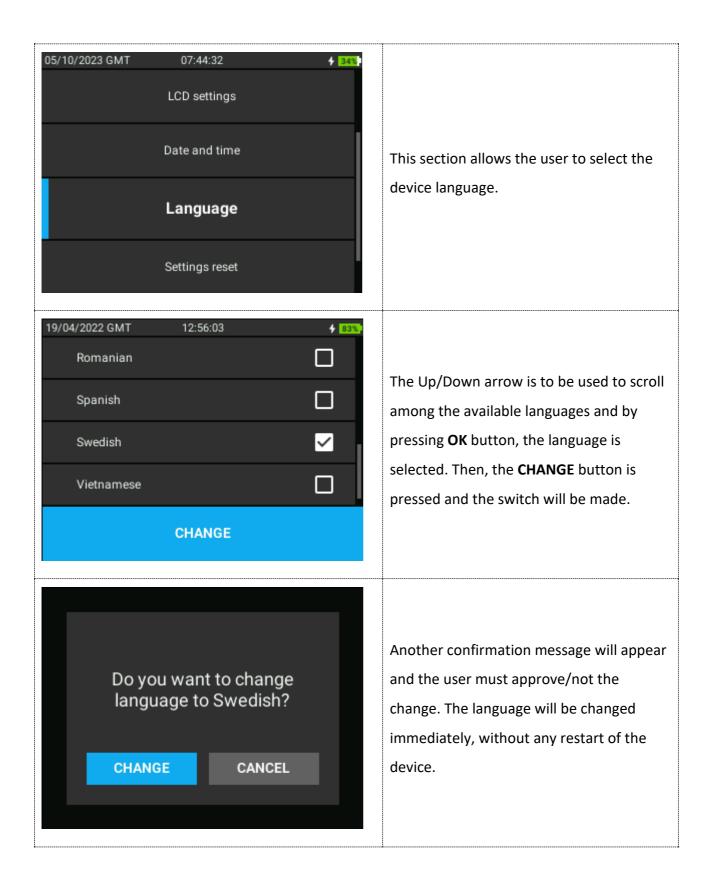
N.B. This option is not available for the **Pro+** users because of audit purposes.



All the fields can be modified using the Up/Down arrow and set by clicking **OK** button. After the correct setting is made, **UPDATE** button must be clicked.

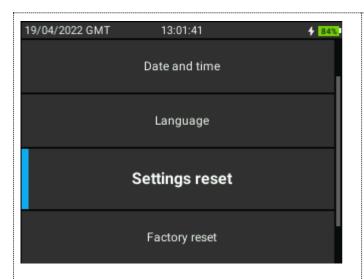
# 10.1.4 Language



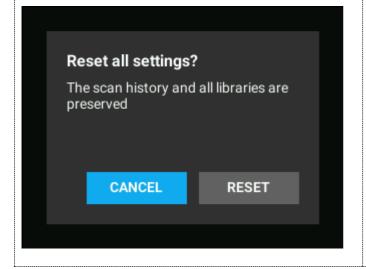


# 10.1.5 Settings reset



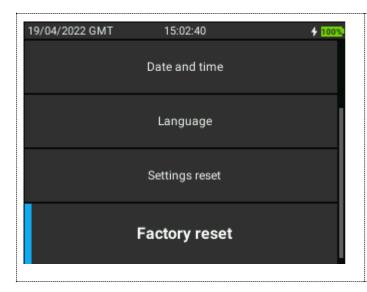


The **Settings reset** restores settings to default (Wi-Fi setup, users permissions, nominal battery capacity, etc.). It doesn't affect the scan history nor the libraries crested locally.



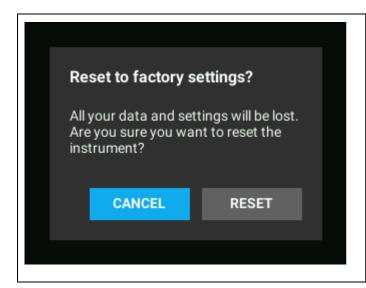
The user must confirm the choice by choosing RESET option. The instrument will restart.

# 10.1.6 Factory reset



Factory reset will erase all settings and all measurements or libraries created on a certain device. It will bring the instrument at the stage it used to be when it was produced.

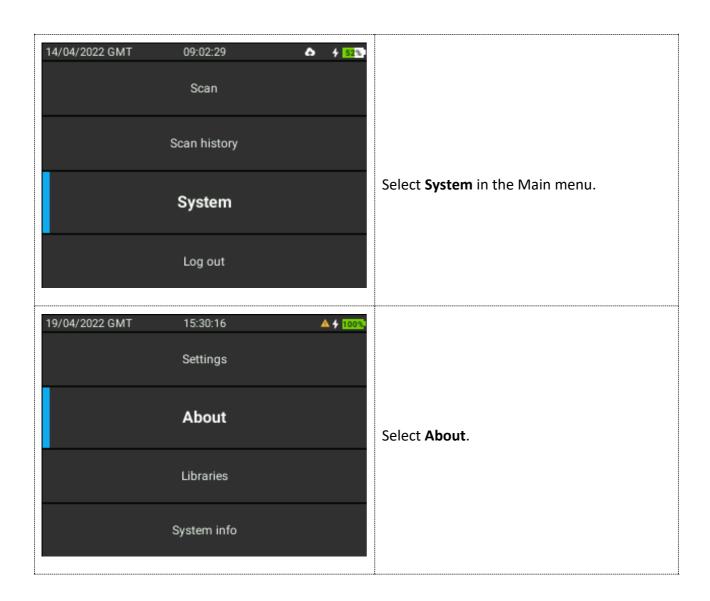




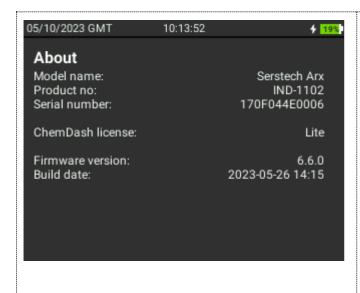
Another warning message will pop up announcing the user that all settings will be lost; the operation must be confirmed once more by clicking the **RESET** button.

10.2. About

In the About screen the device settings for firmware and hardware are displayed.







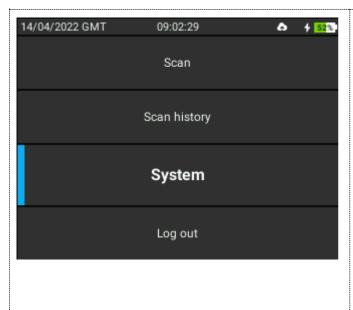
The device settings for firmware and hardware are displayed. The license in this case is **Lite**.

Scroll using to view the information on the instrument serial number, software and microcontroller firmware version.

This information cannot be edited by the user.

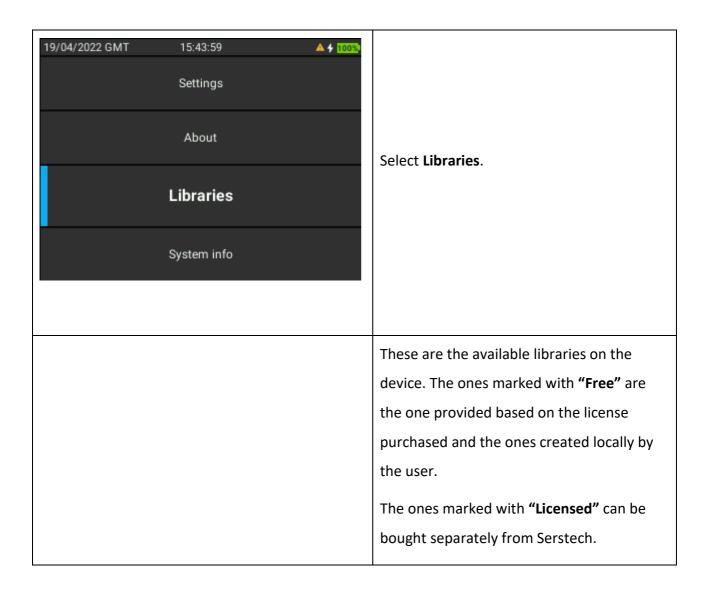
# 10.3. Libraries

This is the section where the available libraries are displayed.



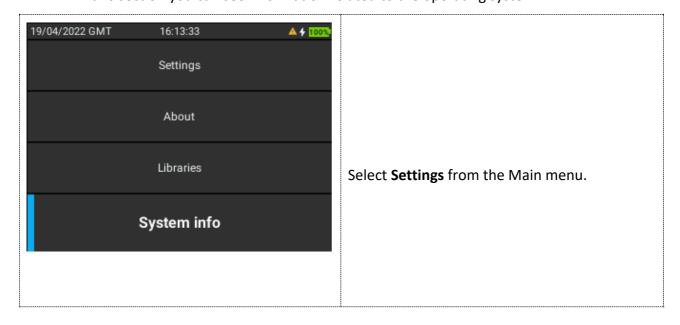
Select **System** in the Main menu.



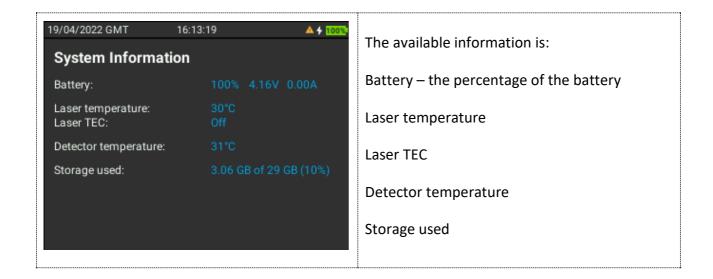


# 10.4. System info

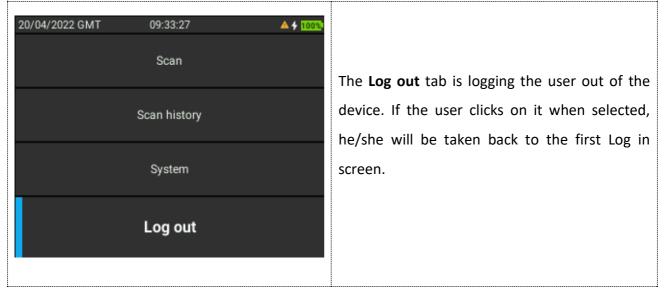
In this section you can see information related to the operating system.







# 11. Log out

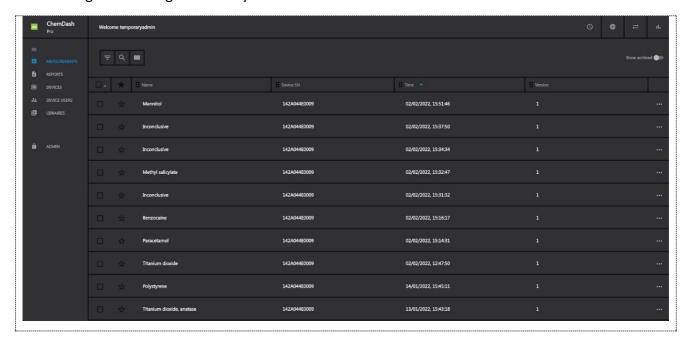




## 12. ChemDash

ChemDash is a software developed by SERSTECH. The ChemDash system will integrate with the Arx spectrometers towards a powerful solution for Chemical Intelligence. ChemDash 2.0 is the perfect tool for managing evidence and substance libraries. The User can gather and share information about substances and update one or many instruments either on PC or in the cloud.

The ChemDash system consists of the application of ChemDash 2.0 which is the stand-alone version of ChemDash. This is the right software choice when the User is offline or have restrictions for sharing data through a cloud system.



Start Serstech ChemDash 2.0 on your computer.

Wait until the arrow appears on the cloud symbol of device. It may take a while.

The connected device can now be found by its serial number on the Device Management menu with the green Connected status