

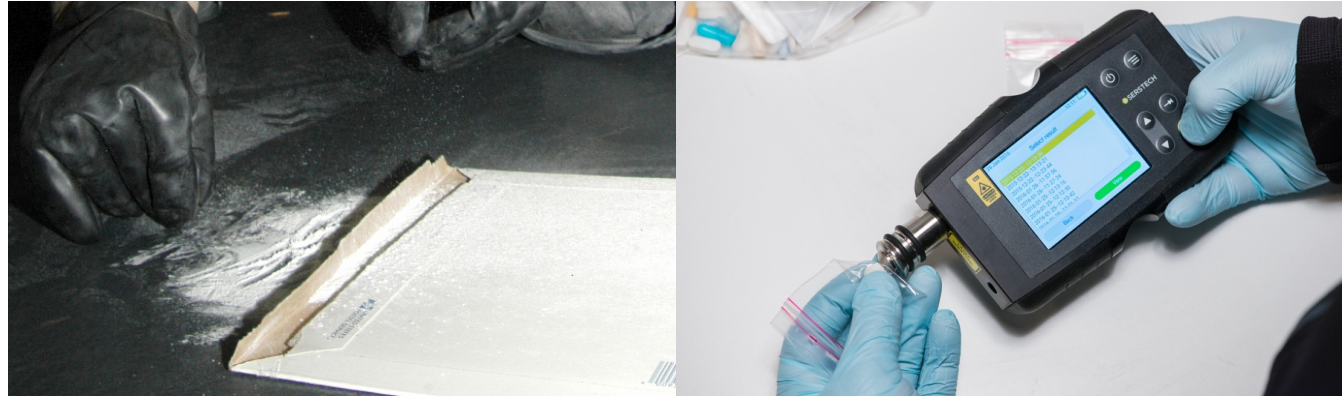
# Onsite identification saves time and money

## Situation

An envelope was sent to a company and opened at the mail handling department. It contained a powder, which caused the staff to call for police and first responders. When the first responders arrived, they didn't know what substance they were facing and acted accordingly. The entire staff in the mail room were sent to the ER and the rest of the building was evacuated. There was no laboratory nearby. Instead a helicopter was used to transport the substance to the closest laboratory, 1 hour and 30 minutes away.

## Solution

By equipping the first responders with a Serstech 100 Indicator they could use the instrument to make an initial analysis on site. The device would quickly let them judge how to handle the situation both in terms of personal needed onsite, as well as how to handle the people working in the building.



## Outcome

Having a device that quickly identifies a substance in the cars helps the first responders take correct action, faster. The risk of causing anxiety among the company staff would be lowered since there would be no need for evacuation. The time waiting for the analysis would be saved and the incident would have been cleared out much faster. On top of that, they would not be having to send a helicopter to the external laboratory for analysis, which took time and had a very high cost.

## Overview

### Location:

Southern Sweden

### Product:

Serstech 100 Indicator  
Narcotics, explosives and hazardous library